

let's talk

Denials

ANALYTICS + WORKFLOW AUTOMATION

SCALE is the catalyst for efficient denial management.

- Automate routine tasks
- Identify trends & variance
- Prioritize high value opportunities
- Boost team productivity
- Capture revenue & reduce expense

there's an easier way

Our denial management product helps users stay organized and focused on what's most important. By leveraging sensible analytics, automating routine tasks and deploying an efficient workflow, you will empower your team with insightful data and freedom to pursue more challenging events. As policy or priorities shift, so do we, allowing you to easily change course without losing momentum.

“THE ONGOING VALUE WE RECEIVE IS TREMENDOUS”



analytics

Whether you prefer dashboards or email, SCALE makes it easy to gain visibility to the true nature of your revenue cycle. A powerful asset that keeps you informed and reveals improvement opportunities.

- ✓ Easily spot trends and monitor progress
- ✓ Compare performance over time
- ✓ Uncover root-cause w/deep dive analysis
- ✓ Schedule custom email reports

workflow

Together, we'll design a workflow model that works best for your team, and make it easy to reduce & reuse time by automating common tasks—like record requests and populating appeal forms.

- ✓ Automate user assignment
- ✓ Prioritize high value denials for review
- ✓ Improve communication across teams
- ✓ Auto-fill appeals and patient letters

what people like about SCALE

01.

it's easy to
install & use

02.

it introduces
standardization

03.

it provides
visibility



SCALE®

Intelligent RCM

- CLAIMS
 - PAYMENTS
 - ELIGIBILITY
 - DISCOVERY
- + *much more*

client services

Here you will find no call-center. No scripts. No chatbots or canned ticket responses. Just people, empowered with knowledge and technology, serving as an extension of your team.

enjoy...

- ✓ A direct point of contact
- ✓ Reliably comprehensive support
- ✓ 3rd party & payer coordination
- ✓ An engaged leadership team

implementation

We do all the work, making it easy for you to install SCALE and remain focused on daily operations. On the way from discovery to go-live in **30 days**, you can expect us to:

- ✓ Use data to drive discovery
- ✓ Standardize workflows to gain efficiency
- ✓ Ease onboarding with personalized training

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**we're about
making connections**

Bridging the gap between disparate systems, and bringing the people who use them together to inspire revenue cycle intelligence as a connected Healthcare community.

